



ROGUE VALLEY
SEWER SERVICES
CLEAN WATER · HEALTHY COMMUNITIES

Notice of Rate Adjustment Effective July 1

Beginning July 1, RVSS will implement a rate adjustment. For a typical residential customer (excluding Gold Hill and Shady Cove), this change represents an increase of approximately \$4.00 per month, with bills moving from \$31.00 to \$35.00.

Although RVSS bills a single rate, this charge reflects multiple components, including local and regional conveyance infrastructure as well as wastewater treatment services. With the exception of Shady Cove and Gold Hill customers, treatment is provided at the Regional Water Reclamation Facility in White City, which is operated by the City of Medford.

In recent years, inflation has significantly increased the cost of maintaining and improving wastewater infrastructure. For RVSS, construction-related inflation has often outpaced general consumer inflation by a wide margin. While that gap shows signs of stabilizing, the full effect has not yet materialized, so these higher costs are reflected in our rate adjustments.

Additionally, new water quality regulations are driving approximately \$300 million in improvements at the Regional Water Reclamation Facility. These investments are necessary to meet updated treatment requirements implemented by the Oregon Department of Environmental Quality. The resulting increase in treatment costs accounts for the majority of this rate adjustment and is expected to continue through July 2035 as these improvements are completed and financed. [For additional information on treatment plant requirements, please click here.](#)

RVSS remains committed to providing reliable, high-quality wastewater services while responsibly planning for the long-term needs of our system.